



LEVEL5 will work to identify the best locations, negotiate, and deliver the land or building that fits your need. Let us guide the way...

As your guide, LEVEL5:

- Recommend only fully vetted and actional real estate options
- Will veil your identity & negotiate directly with seller
- Acts like a developer vs a broker
- 70% of sites acquired are not actively listed on the market

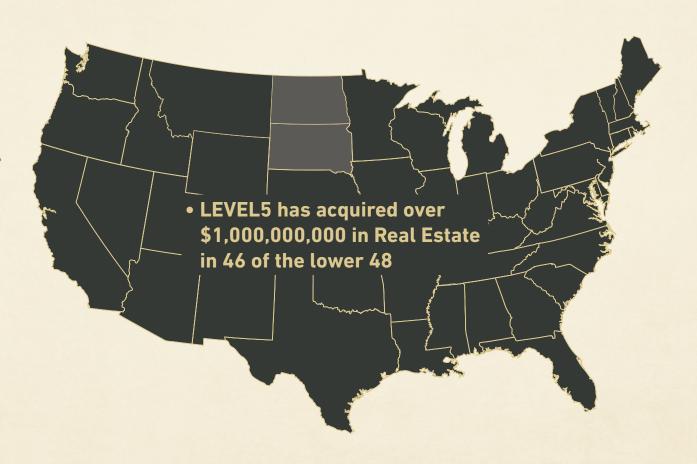
Sourcing and procuring Real Estate requires managing 7-10 different relationships:





Let us guide the way... so you can run your credit union/bank. Why? We're expert at it.

- LEVEL5 provides a single point of contact to execute
- LEVEL5 provides an "All-In" Site Acquisition Cost
- LEVEL5 provides best in class expertise that we put to work for you



4 STRATEGY

LEVEL5 de-risks decisions with our unique approach synthesizing data, past and future, allowing us to guide you with 96% accurate decision making.

We develop a unique Market Analysis report that guides to:

- Metrics for understanding the performance of your existing branch network
- Identify which branches to improve, relocate, or redeploy

- Identify the key focal points for future growth opportunities
- Consider competitors and proactively plan –
 which is why LEVEL5 likes to "Lead, not follow."
 clients are growing 38% faster than their peers

4 STRATEGY

LEVEL5 is a partner that truly understands your success is our success. We do the work to justify our recommendations and, ultimately, your decisions.

Cool maps and graphs are great but we like spreadsheets. Here you go!



We create unique financial models per branch type that guides us in:

- Branch Pro Formas projecting deposit & loan performance for each facility
- Financial impact analysis & ROI spanning a 10-year horizon
- Data is overlayed with real-time market observations
 & intelligence gathering
- Guidance to Branch Types: Hub, Spoke, LPO, Micro, etc.
- · Staffing considerations by job function
- Product & Services Alignment & Recommendations
- Defined technology preferences by market
- Summary recommendations, timing business case aligned to the strategy



LEVEL5 offers guidance through the complex technology and equipment ecosystem ensuring every asset interacts seamlessly as a backbone to your specific needs.

Technology touches every facet of the in-branch member experience:

- Cash Recycling
- Self-Service
- Digital Merchandising
- Video Conferencing
- Comprehensive Solutions





LEVEL5 guides you through the complex ecosystem:

LEVEL5 Expertise:

- Core Systems
- Middleware
- Digital Marketing
- Displays
- Tablets
- Media Walls
- Two-Way Video
- Interactive (Touch Screens)
- Expertise: Branch Automation
- Teller Cash Recyclers (TCR's)
- ATM's | Self-Service
- Palm-Vein ID
- Security Systems
- Instant Issue
- Pin Pads

Tech Providers:

- Glory
- Hyosung
- NCR
- Diebold Nixdorf
- LG CNS
- Entrust Datacard
- Magner
- Cummins
- Source Technologies

- inLighten
- Scala
- Vidvo
- Four Winds Interactive
- Bosche
- Pop I/O
- DMP
- Honeywell

- Supra TRACcess
- PACOM
- American Vault
- Com Cosystems
- March Networks
- Hamilton Security
- Verint
- exacqVision

Middleware:

- Compuflex
- CFM
- NCR
- Nexus Software
- Add+On
- Benchmark Technology Group
- antuar
- zenmonics
- MX

Core Providers:

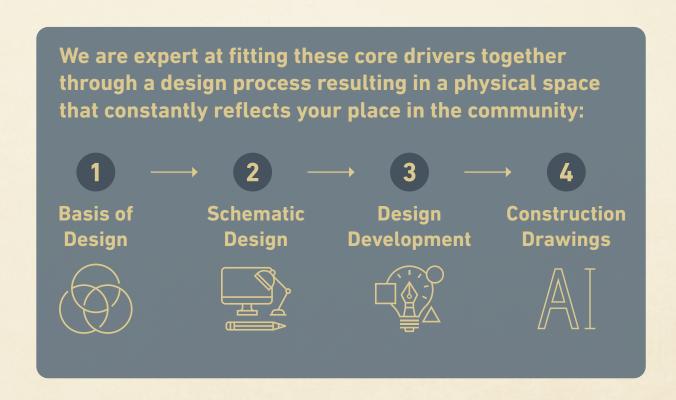
- Symitar
- Jack Henry
- Prodigy
- fiserv.
- share one
- finastra
- FIS
- corelation



LEVEL5 combines strategy and vision, seamlessly blending your brand into a physical space. We create facilities that support your specific business needs, improve operations, and embody your unique voice.

L5 begins assembling the puzzle pieces in the design process considering:

- Site parameters
- Operational Needs
- Budget
- Schedule
- · Brand/Culture
- Local Characteristics (Materials and Skillsets)





LEVEL5 works throughout the design process using the Member Journey as a basis ensuring positive Member Experience. What is the difference in Member Experience and Member Journey?



Member Experience:

Everything a member thinks and feels about your institution based on their interactions.

Member Journey:

All the touchpoints between the institution and a member. Understanding the intended Member Journey is critical to guide us in:

- Facility function
- Operational organization
- Optimizing efficiencies
- Selecting design features
- Defining employee roles
- Technology strategy

BUILD

LEVEL5 has been constructing financial institutions for over 20 years delivering projects with a known reputation for building on time and on budget. Everything we do is to get here.

- LEVEL5 is a licensed General Contractor in all 50 states.
- Local Subcontractor utilization (with your input)
- Fulltime L5 superintendent manages on site day to day.
- Strict adherence to budget, schedule, safety, and quality.
- Establish communication protocols.
- PROCORE project management software provides 24-7 client access.
- Average of less than 2% change orders.



LEVEL5 provides full transparency to give you full piece of mind.

We believe your knowledge and understanding of what we are doing every day is paramount to building trust and comfort throughout the process. L5 strives to provide clarity around all facets of the process:

- Budget Review
- Bidder List and Bid Evaluation
- Selection of Subcontractors

- Daily Schedules and Timelines
- Meetings and Interactions
- Jobsite events

While LEVEL5 is working on your project, we know we are representing your brand. We understand relationships with local subcontractors and government officials is a key to success. What we do in our local interactions and on the jobsite reflects on you in the community.